

KEY TARGETS FOR 2004 - 2008



Manage and Improve Clinical Care & Standards by

- * The on-going development of guidelines in line with best international practice with regular review
- * Enhanced services designed around patients needs
- * Reviewing our service in an open, "no blame" culture with patients and staff through Total Risk Management
- * Engaging proactively in the Irish Health Service Accreditation process
- * Actively promoting the on-going health of patients and staff through the Health Promoting Hospitals (HPH) Initiative

Patient Involvement in their Care

- * Patients will be active partners in improving our services by providing feedback on services and their care
- * Patients will be better informed about their care and management
- * Our patients will genuinely feel that our services are improving

Staff Involvement

- * We will focus on the development of all our staff
- * We will attract and retain high calibre staff
- * Staff will be highly motivated and empowered to work in teams
- * Our staff will be fully involved in service planning and development
- * We will participate in the National Performance Management Scheme as part of Sustaining Progress (Social Partnership Agreement) 2003 - 2005

Improved Organisational Effectiveness

- * We will maximise our existing physical facilities to benefit our patients and staff
- * We will improve our financial efficiency through comparison to other high performing hospitals that provide similar services
- * We will develop an effective communication strategy
- * We will build a new hospital wing to include additional "state of the art" facilities for public in-patient and out-patient facilities
- * We will use information technology to maximise our performance
- * We will use internal and external knowledge to improve and develop our services
- * We will implement the goals of the National Health Strategy Quality & Fairness, monitor & report on progress

Education and Research

- * We are committed to the undergraduate and post-graduate training of medical, midwifery and nursing staff
- * We support the further education and development of all our staff
- * We will continue the Rotunda tradition of excellence in the area of clinical, basic science and other research

Links to Hospitals and other Health Services

- * We will have excellent pathways to other hospitals designed around patient needs
- * We will forge greater links with our GP partners
- * We will continue our collaboration with other sister hospitals in Dublin and Government Agencies